

**UAB St. Vincent's
UAB St. Vincent's East**

Summary of Financial Assistance Policy

UAB St. Vincent's provides financial assistance for certain individuals who receive emergency or other medically necessary care from UAB St. Vincent's East. This summary provides a brief overview of UAB St. Vincent's Financial Assistance Policy.

Who Is Eligible?

You may be able to get financial assistance if you live in Jefferson, Blount, Chilton, Cullman, Shelby, St. Clair, Talladega or Walker County. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250% of the Federal Poverty Level, you may receive a 100% charity care write-off on the portion of the charges for which you are responsible. If your income is above 250% of the Federal Poverty Level but does not exceed 400% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. If you have medical debt for emergency and medically necessary care that exceeds your income, you may be eligible for a discount. If you have assets in excess of 250% of your Federal Poverty Level income amount you may not qualify for financial assistance. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

What Services Are Covered?

The Financial Assistance Policy applies to emergencies and other medically necessary care. These terms are defined in the Financial Assistance Policy. All other care is not covered by the Financial Assistance Policy.

How Can I Apply?

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

How Can I Get Help with an Application?

For help with a Financial Assistance Policy application, you may contact:

UAB St. Vincent's Hospital Billing Customer Service
Phone Number: 844-483-7710

How Can I Get More Information?

Copies of the Financial Assistance Policy and Financial Assistance Policy application form are available at <https://uabstvincents.org/billing/contact-billing-financial-services/> and at the financial counselor's office at UAB St. Vincent's. Additional information about the Financial Assistance Policy is also available at the financial counselor's office at UAB St. Vincent's or by telephone at 844-483-7710.

What If I Am Not Eligible?

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact the Financial Counselors Office at UAB St. Vincent's or by telephone at 844-483-7710.

Translations of the Financial Assistance Policy, the Financial Assistance Policy application and instructions, and this plain language summary are available in the following languages on our website and upon request:

Spanish
Simplified Chinese
Traditional Chinese